

Blencathra Alloys Ltd / Blencathra Industries Ltd

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## 1. HOW WE COLLECTED YOUR PERSONAL INFORMATION

We collected information when you interacted with us including when you visited our websites or by email, in person or over the phone.

## 2. WHAT PERSONAL INFORMATION WE COLLECTED

We collected information that was necessary to perform the services you have requested.

## 3. WHY WE COLLECT YOUR PERSONAL INFORMATION AND HOW WE USE IT

We use the information we hold about you to provide information on the products you buy, to provide a service (or goods) you have requested from us, to request additional information from you, to develop and improve our services. Below we describe how and why we use this information and how long we retain it.

## 4. HOW WE SHARE YOUR PERSONAL INFORMATION WITH THIRD PARTIES

Blencathra will not share, sell or otherwise make available your personal information to third parties without your express prior permission. We shall share your data with third parties who are performing services on our behalf (for example, where we use sub-contractors to provide part of the supply chain), in order to comply with our legal obligations (for example fraud protection) or in order to enforce our rights.

## 5. YOUR DATA PROTECTION RIGHTS

You have certain rights under data protection laws in relation to the personal information we hold and are using about you. To exercise your rights, please use the contact details provided under the 'Contact Us about your personal information' section below. Your rights include asking for a copy of the information we hold about you, having any inaccurate information we hold about you corrected, or to request that we stop using your personal information in a particular way.

## 6. SECURITY OF YOUR PERSONAL DATA

Blencathra is committed to keeping your data secure. We use a variety of security technologies and procedures to help protect your personal information from unauthorised access and use.

## 7. CHANGES TO PRIVACY POLICY

We keep the Privacy Policy link on our websites under review and will let you know about any changes made to it by email or another suitable method of communication. Relevant Legislation we are in compliance with is also detailed within our Privacy Policy.

## 8. CONTACT US ABOUT YOUR PERSONAL DATA

If you would like more information or would like to raise any queries, exercise your rights or make a complaint relation to our use of your personal information, you may contact our Data Protection Officer using the following details:

## 9. CONTACT US

If you have any questions about this Policy or information, we have collected about you, please contact us by email at [kate@blencathra-alloys.co.uk](mailto:kate@blencathra-alloys.co.uk)